

5 YEAR WARRANTY



This FLUX LIGHTING warranty applies to LED luminaries equipped with LED modules excluding LED strip lighting (1 year warranty). This 5 year warranty is subject to the General Sales Conditions of FLUX LIGHTING. The warranty period is 5 years, and is subject to the hereinafter stipulated conditions. This 5 year warranty is applicable to luminaries sold on or after January 1st 2015.

SECTION 1 – General Warranty Conditions

This warranty is applicable only to LED products sold by FLUX LIGHTING.

These products are identified with the symbol « 5 year warranty » which is written on the corresponding data sheet:



Labour and incidental costs for (de-)installation of the products are not covered under this warranty.

This warranty applies solely in the case of a failure rate superior to a nominal rate of 0.2% per 1000 hours for electronic drivers; for the LED products a decrease in luminous flux of up to a maximum of 30% is admissible during the warranty period of the components.

The warranty period is applicable for a maximum annual use of 4000 hours.

This warranty only applies when products are operated in conditions where the exterior or ambient temperature does not exceed +30°C. To guarantee the operation of FLUX LIGHTING in an environment of ambient temperature not exceeding +30°C, the network of electric power supply for the luminaries must be equipped, beforehand, with an electronic thermostat with an automatic power cut at above +30°C. A gap of 20 cm surrounding the luminary must be maintained (in-ground lighting excluded).

A system to prevent the luminaries from being turned on in the daytime must be installed. (e.g. clock timer).

This warranty only covers defects related to the materials, the design or workmanship. This warranty only covers luminaries equipped with integrated protection (FLUX overvoltage protection) against lightning and overvoltage (10kA I_{max}-5kA I_n), or overvoltage protection sold with FLUX LIGHTING electronic drivers. It is imperative that these protections be installed to benefit from the warranty. Purchase and replacement of overvoltage protection following an occurrence of overvoltage remains the responsibility of the purchaser (overvoltage protectors are not covered by warranty).

This warranty is only valid for luminaries sold with their corresponding drivers by FLUX LIGHTING. Any installation with drivers other than those sold by FLUX LIGHTING automatically renders the warranty void.

In the case where the failure rate exceeds the nominal rate or the admissible decrease of luminous flux, FLUX LIGHTING reserves the right to either repair or replace the defective parts, or to provide a credit note for the purchase price.

Any and all incidental costs incurred, such as (de-)installation or transport, are the financial responsibility of the purchaser.

If FLUX LIGHTING chooses to replace a product which it has recognized as defective and is not able to do so because the product has been discontinued, FLUX LIGHTING reserves the right to replace the product with a similar product (design, specifications and dimensions could vary slightly from the original product).



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Any products repaired or replaced under this warranty are themselves guaranteed for the duration of the original warranty period.

The nominal lifespan is reached if the luminaries' operating conditions are in accordance with the manufacturer's specifications (assembly instructions followed to the letter), underlying norms, and guidelines in effect.

SECTION 2 – Warranty Conditions

- this warranty is available to the purchaser starting on the date of delivery (date of FLUX LIGHTING invoice)
- the purchaser shall send a detailed description of installation conditions (records of operating history, photographs) to FLUX LIGHTING
- the warranty will be void if the purchaser repairs or causes the products to be repaired unless duly authorized in writing by FLUX LIGHTING
- all modifications and installations shall be made in accordance with the instructions of FLUX LIGHTING (notably with a qualified technician equipped with a grounded anti-static electricity bracelet : ESD equipment)
- the purchaser shall provide open access to defective luminaries and all devices and power cables necessary for the use of the luminaries, in the case of on-site evaluation by FLUX LIGHTING personnel
- the purchaser shall be responsible for making any administrative requests necessary for the accessing of the luminaries, and for any costs thereof
- the products shall be used in accordance with the technical instructions and user manual
- the products shall be used within the temperature and tension range specified in the country in which they are installed

This warranty applies solely to LED light sources sold under the brand name FLUX ECLAIRAGE or FLUX LIGHTING, and for which the invoice has been paid in full.

SECTION 3 – Limited Liability

In the case of replacement of an LED module, FLUX LIGHTING shall not be held liable for the variation of colour temperature and luminous flux (the luminous flux of LED replacements will generally be superior due to technological advances and not the responsibility of FLUX LIGHTING).

FLUX LIGHTING cannot be held responsible for external damage arising from a defect in the luminaries.

The warranty shall be null and void if the LED luminaries and/or the LED modules have been modified or repaired without the written authorization of FLUX LIGHTING.

Third party claims are excluded from this warranty.

FLUX LIGHTING is not liable for any indirect damage, whether foreseen or not.

SECTION 4 – Limitations

This warranty is not applicable in case of :

- force majeure, in particular severe weather conditions such as lightning, and other natural disasters
- vandalism
- non respect of installation requirements (incorrect wiring, overvoltage, lightning etc.) incorrect maintenance, transport or warehousing
- non respect of standards in effect
- lack of use of any accessory sold and delivered with the product, except with the written agreement of FLUX LIGHTING



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This warranty is not applicable and FLUX LIGHTING cannot be held liable in the case of electrical supply spikes, overvoltage, undervoltage, or current fluctuations.

SECTION 5 – Procedure for Warranty Claims

• the purchaser shall notify FLUX LIGHTING in writing of the defects believed to cause the manifestation of these defects.

• the purchaser shall send a detailed description of the claimed defect as well as the failure rate percentage, installation date and invoice date, operating conditions (records of operating history, specifying any other components used), also, if requested by FLUX LIGHTING, samples, the type of application, the number of hours of use and the lighting cycles.